

PRISTINE PRIVATE SCHOOL

FREQUENTLY ASKED QUESTIONS (FAQ'S)

- **How do I register for the bus?**
Please fill out the Transport Request Form and submit the same to the school transport coordinator. The form is available at the school or can be downloaded from our website.
- **What are the areas of service and the respective bus stops?**
PT provides transportation services to various localities of Dubai, Sharjah and Ajman for the benefit of PPS students. Although the general areas of service are mentioned on the fee structure, to get specific details about the bus stops in those areas please contact the transport desk at the school. Kindly note that all routes are duly approved by the school.
- **I don't want my child to come home on the school bus on a particular day because I will pick him/her up from school myself, what do I do?**
For such requests we require a written request to be submitted to the school reception at least 1 working day prior. In the unfortunate event of an emergency, the school reception will accept telephonic requests latest by 10.30 AM on the same day.
- **What do I do if the bus is late?**
Delays usually occur due to numerous reasons which are not in control of the bus driver such as traffic accidents and other such unforeseen delays. We urge parents to be patient during such times and should the bus not reach within 15 minutes of the agreed time, please contact the designated contact number of your child's bus for further details.
- **My child lost the bus pass. What do I do?**
Please inform the transport coordinator immediately to obtain a new pass. Students will not be permitted to board the bus without an ID card.
- **I have a suggestion regarding the school transport, who do I contact?**
We value your suggestions and would like you to email them to the PPS transport coordinator on pps@protrans.ae